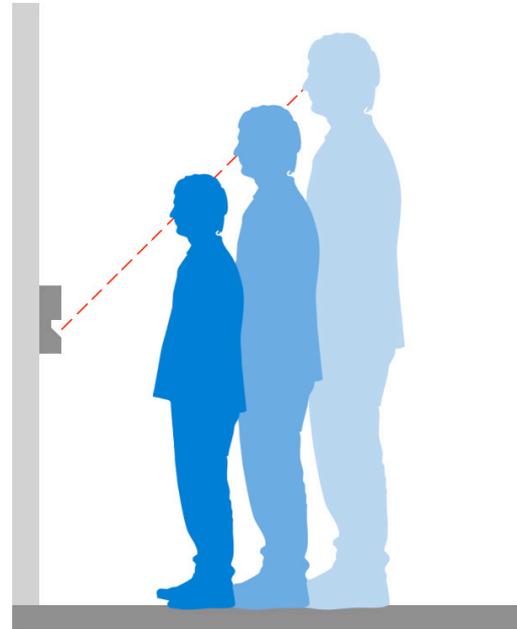


BioTime Face – Frequently Asked Questions

Q. Can people of very different heights comfortably use the system?

A. Yes, the unit has a sensor that is looking upwards 45 degrees and has a read range of approx. 2m. This means that when wall mounted at the recommended height, smaller people stand closer than taller people. The system automatically detects employees approaching and reads them within one second. The system ensures that there are no double clockings of the employee within a customizable time period.



Q. Do different hairstyles affect the system?

A. Not at all, the system scans the face from the eyebrows downwards, so a persons differing hairstyles, fringes etc. will be ignored.

Q. Do glasses affect the system?

A. Most thin-framed glasses will be ignored by the system, but thicker framed ones will affect the read time, or not read the person at all. We suggest that employees are enrolled onto the system without their glasses and clock in / out taking their glasses off.

Q. Does facial hair affect the system?

A. No, there is tolerance built in to the system that allows for changes in this area of the face.

Q. Will it differentiate between identical twins?

A. Yes, although they look the same to the human eye, “identical” twins do have small, but distinct differences between their facial features, making them distinguishable to the reader.

Q. Will holding up a picture of the person fool the system?

A. No, the system has an industry leading 3D dual sensor so it has to be a real person.